

## Guide to VPN – Global Protect

As a student at UCN, you can connect to UCN's network using a VPN connection. Using VPN will give you access to the internal resources on the UCN shares, like filer02-skn. There is no need for a VPN connection, if you only need to use Canvas, Pointer, Outlook etc.

**This is the installation process for the VPN client.**

1. Go to the webpage: <https://vpn.ucn.dk>
2. Login with your UCN username and password.



3. After logging in, you need to choose the correct client for your operating system. Will most likely be a 64-bit version if using Windows 10.

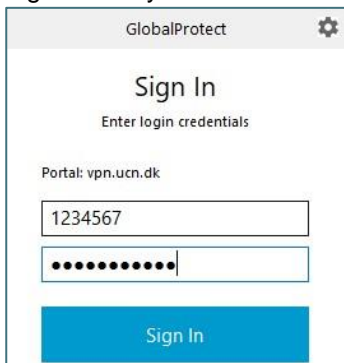


4. After downloading the installation file, run it. During installation you will need to press “Next” 3 times, and then “Close”. (If your pc asks if you want to allow the following program to install software) You must press “Accept” to this.
5. After installing the VPN client, it should start automatically. If not, then you must find it in your start menu. It will look like this:



Type the address: *vpn.ucn.dk*  
And press “Connect”

6. Now you will be asked to sign in with your account. Sign in with your UCN username and password.



You are now connected to UCN and will be able to access resources on the UCN shares.

### Problems?

Please contact your local Service Centre or Service Centre HelpDesk by one of the following:

- Call 72 69 99 99  
Monday – Thursday 7.30 – 15.00  
Friday 7.30 – 14.30
- Send an email to [servicecenter@ucn.dk](mailto:servicecenter@ucn.dk)
- Create a support case on the Service Centre [Self Service Portal](#)